

Instructions-Vehicle History Viewer

Overview

This custom application will allow you to look up the complete service history for a vehicle in R.O. Writer™. You will be able to see all of the labor services provided as well as all parts put on the vehicle. Built in search features let you quickly find a prior service provided or a when you put a certain part on the vehicle. If needed even print the history for the customer.

PLEASE NOTE: These custom reports are **NOT** covered by any R.O. Writer™ or Back Office support agreements. They are being provided for your use **AS IS**.

How do I install the Vehicle History Viewer?

- 1) Go to www.tboffice.net
- 2) Click on the **FREE STUFF** link on the left
- 3) Click on the **Installation** link in the download column and SAVE to your hard drive (do not select open).
- 7) Double click on the Install_VehicleHistoryViewer.exe file and run the install program.

You are now ready to run the report (an icon will be on the desktop to run the program).




How do I run the Report?

Following is a screen shot with brief explanation of the main functions.

Enter search criteria by Customer, Vehicle or RO#

Click Search and a list will be displayed to guide you through selecting the correct vehicle.

Vehicle Service History (Found 27) X

First Name: BILL Last Name: FROMMELT Business: THE BACK OFFICE Address: 1609 N ANKENY BLVD, SUITE 100 City: ANKENY State: IA Zip: 50023	Year: 1989 Make: FORD Model: MUSTANG License: JAG 805 Vin: 1FABP45E2KF166445	Engine: V8-302 5.0L Trans: STD Mileage: 79579	 History	 Print History	 Back
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What else can The Back Office do for me?

Labor History					Parts History
Date	Work Done	Tech	Hours	Amount	
06/13/07	CUSTOMER REPORTS...TALKED WITH CODY	CMA	0	\$0.00	RD: 0001589 Mileage: 71290 ----- AC SYSTEM REPAIR R134A: DRAIN/RECOVER REFRIG. FROM SYSTEM; RENEW SPRING LOCK O-RINGS, RECHARGE A/C SYSTEM; CHECK SYSTEM PRESSURES AND OUTLET TEMPERATURE, INSPECT SYSTEM FOR LEAKAGE AND ROAD TEST VEHICLE. *****PLEASE RETURN WITHIN TWO***** *****WEEKS FOR FREE LEAK CHECK***** SYSTEM CAPACITY:.....36 OUNCES R134A. AMOUNT RECOVERED:.....02 OUNCES R134A. AMOUNT ADDED:.....34 OUNCES R134A. OUTLET TEMPERATURE:..+41 DEGREES F... FOUND THE A/C COMPRESSOR CLUTCH WILL NOT ENGAGE INTERMITTENTLY. RECOMMEND DIAGNOSING AND REPAIRING THE A/C SYSTEM ELECTRICAL.
06/13/07	DIAGNOSE TRANSMISSION SHIFTING PROBLEM;	CMA	0.3	\$0.00	
06/13/07	T	DLA	0	\$0.00	
06/13/06	CLUTCH, FLYWHEEL LABOR; INSTALL	CMA	0.9	\$61.20	
06/13/06	OVERHAUL DIFFERENTIAL;	CMA	0	\$0.00	
06/13/06	TRANSMISSION LABOR, INSTALL	CMA	1.3	\$88.40	
06/13/06	T	IBA	0	\$0.00	
06/13/06	THERMOSTAT AND GASKET, RENEW;	DLA	1	\$68.00	
06/13/06	T	DLA	0	\$0.00	
06/13/06	IGNITION SYSTEM LABOR; REMOVE AND	DLA	2	\$136.00	
06/13/06	MISCELLANEOUS LABOR; INSTALL COLD AIR	DLA	1	\$68.00	
06/13/06	T	CMA	0	\$0.00	
05/11/06	DIAGNOSTIC LABOR, DIAGNOSE SOURCE OF	CMA	4	\$272.00	
05/11/06	T	CMA	0	\$0.00	
05/11/06	CLUTCH LABOR; REPLACE CLUTCH PEDAL	SUB	1	\$68.00	
05/11/06	REAR MAIN SEAL, RENEW;	SUB	0.5	\$34.00	
05/11/06	SUBLET DA-RESURFACE FLYWHEEL.	SUB	0	\$45.00	
05/11/06	CUSTOMER REPORTS...THERE IS NOISE IN THE	CMA	0	\$0.00	
05/29/05	AC SYSTEM REPAIR R134A;	DLA	1.5	\$102.00	
05/29/05	DIAGNOSE A/C SYSTEM; DIAGNOSE SOURCE OF	DLA	1	\$68.00	
05/29/05	CUSTOMER REPORTS....	DLA	0	\$0.00	
05/29/05	T	DLA	0	\$0.00	
09/28/04	MANUAL TRANSMISSION SERVICE;	CMA	0.2	\$13.00	

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Click on the 'Labor History' tab to see all labor services performed, click on 'Parts History' tab to see all parts put on the vehicle. Type in a part number and click the 'Search' button to quickly find what you are looking for. Click the 'Print History' button to print results to your printer. When done click the 'History' button and select another customer's vehicle or click the 'back button' to select another vehicle for the same customer.